



## **How to Download Recordings on UNV-Link?**

Title	How to Download Recordings on UNV-Link?	Version:	V1.0
Product	SMB	Date	7/15/2024

# How to Download Recordings on UNV-Link?

## Description

**Note:** This method is applicable in most scenarios. If this method does not solve your problem, it is recommended to consult our Tech Support Team.

[https://global.uniview.com/Support/Service\\_Hotline/](https://global.uniview.com/Support/Service_Hotline/)

## Preparation

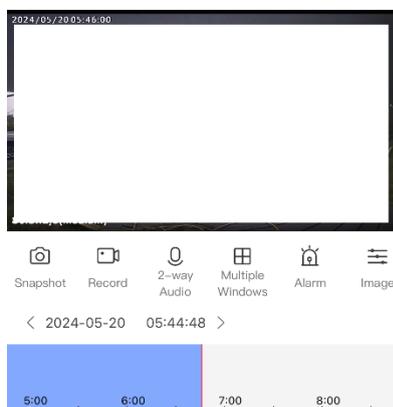
Add your device to UNV-Link first, and ensure the device status is online if you want to get the recordings from the app.

**Note:** UNV-Link does not allow users to download recordings directly to avoid large cellular data costs or taking up a lot of storage space on your cellphone, as cameras usually have large media streams and high resolutions.

However, you can record the live view or playback when you check from the UNV-Link app and get short video clips.

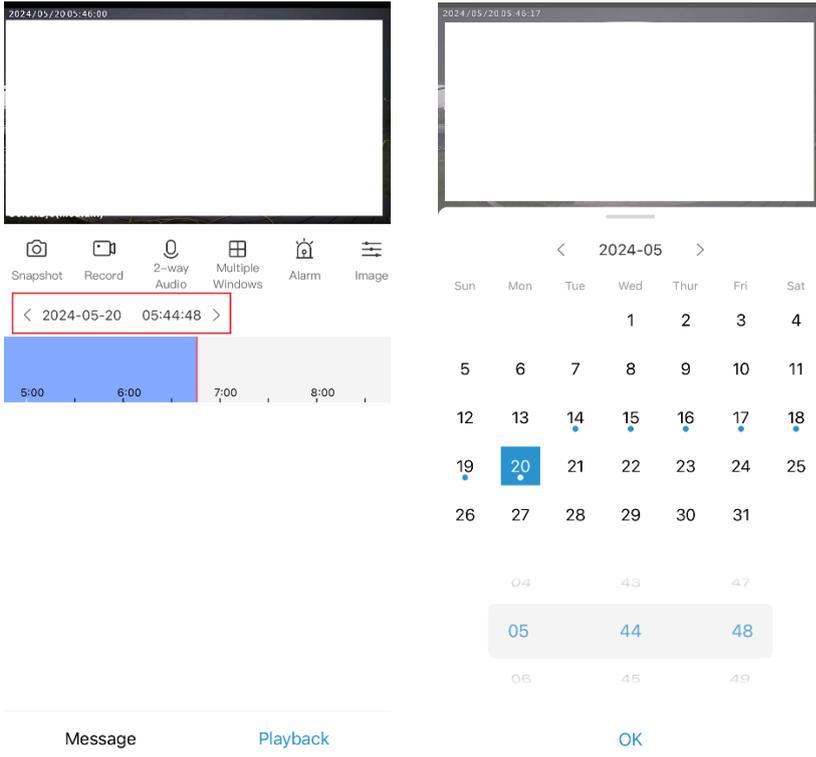
## Operating Steps

**Step 1** Log into the UNV-Link App and go to **Playback** page of the camera you want to watch.

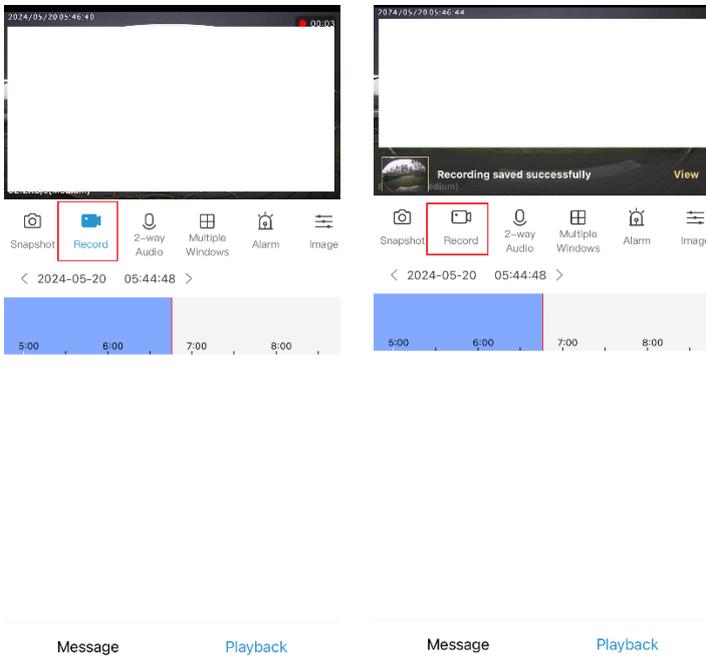


**Step 2** Click the date and time on top of the playback progress bar and set up the date and start time for the playback you want to watch.

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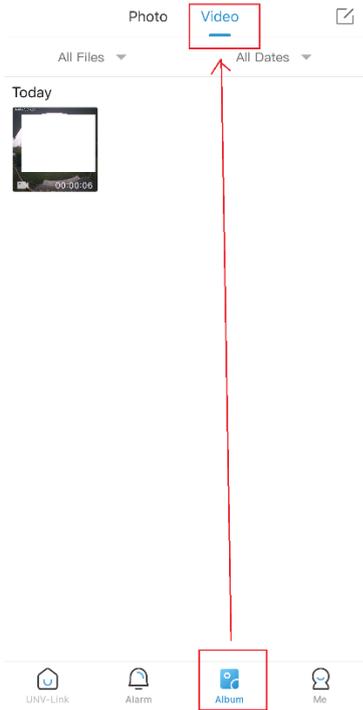


**Step 3** After playback has been displayed, Click the **Record** button to start clipping , and click **Record** again to stop.



**Step 4** The video clips you just recorded can be found under **Album**.

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**Step 5** You can also save the video clip to your cellphone's album through checking the clip file and clicking on the  icon.

